

Direct Debit Request and Agreement

By choosing to pay for your West Australian Newspapers subscription with Direct Debit, you can make the most of hassle-free, automatic bill payments.

With the amount due for your subscription debited to your credit card or bank account, you can pay for your subscription in easy-to-manage payments every four or 12 weeks. If you have any questions, please call our friendly Subscriber Services Team during business hours on 1800 811 855. Payments are debited from your account at the commencement of each period, in advance of delivery.

To apply today, simply complete this form and email it to subscriptions@wanews.com.au or send it to:
West Australian Newspapers, Easy Pay Request, PO Box 1743, Osborne Park DC, WA 6916.

Request and authority to debit the account named to pay West Australian Newspapers Limited.

Please choose your payment frequency

☐ Every four weeks OR ☐ Every 12 weeks

Please choose your payment method

☐ By credit card OR ☐ From my nominated bank
Complete parts 1, 3 and 4 account Complete parts 1, 2 and 4

Part 1 My Details

TITLE	FIRSTNAME	SURNAME	
SUBSCRIPTION # (IF KNOWN)			
BUSINESSNAME IF APPLICABLE			
ADDRESS			
SUBURB	STATE	POSTCODE	
PHONE HOME	MOBILE	OTHER	
EMAIL ADDRESS			

Request and authorise West Australian Newspapers Limited (User ID 446453) to arrange, through its own financial institution, a debit to your nominated account any amount West Australian Newspapers Limited has deemed payable by you. This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from your account held at the financial institution you have nominated and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

Please complete either Part 2 or Part 3.

Part 2 Request to Direct Debit from Bank Account

BANK OR FINANCIAL INSTITUTION NAME	
BANK OR FINANCIAL INSTITUTION ADDRESS	
ACCOUNT NAME	
BSB NUMBER (MUST BE 6 DIGITS)	
ACCOUNT NUMBER	

Part 3 Request to Direct Debit from Credit Card

CARD TYPE	☐ VISA	☐ MASTERCARD	☐ AMEX
CARD NUMBER			
EXPIRY DATE			
NAME OF BANK OR FINANCIAL INSTITUTION			
CARDHOLDER'S NAME/S			
Signature of Cardholder/s Please note: Direct debiting to credit cards is governed by the Agreement but does not form part of procedures governed by the Bulk Electronic Clearing cardholder terms and conditions provided by your financial institution.			

Part 4 Acknowledgment and Signature

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and West Australian Newspapers Limited as set out in this Request and in your Direct Debit Request Service Agreement and you agree to the privacy policy, which is located at thewest.com.au/privacy-statement

SIGNATURE DATE

SIGNATURE DATE

IF SIGNING FOR A COMPANY, SIGN AND PRINT FULL NAME AND CAPACITY FOR SIGNING EG. DIRECTOR. IF THE NOMINATED ACCOUNT IS A JOINT ACCOUNT, BOTH SIGNATURES MAY BE REQUIRED.

Direct Debit Agreement

For all direct debit requests

For all direct debit requests, the following is your Direct Debit Service Agreement with West Australian Newspapers Limited, ABN 98 008 667 632 ("WAN"). The agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit Provider. Any Subscription you purchase from WAN is also governed by the relevant Subscription Terms and Conditions as well as the Terms of Use of thewest.com.au if you purchase a Digital Subscription.

DEFINITIONS

Account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.

Agreement means this Direct Debit Request Service Agreement between you and us.

Banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

Debit day means the day that payment by you to us is due.

Debit payment means a particular transaction where a debit is made.

Direct debit request means the Direct Debit Request between us and you.

Us or we means West Australian Newspapers Limited, (the Debit User) you have authorised by requesting a Direct Debit Request.

You means the customer who has signed or authorised by other means the Direct Debit Request.

Your financial institution means the financial institution nominated by you on the DDR at which the account is maintained.

1. Debiting your account

- 11 By signing a Direct Debit Request or by providing us with a valid instruction, you have authorised us to arrange for funds to be debited from your account. You should refer to the Direct Debit Request and this agreement for the terms of the arrangement between us and you.
- 12 We will only arrange for funds to be debited from your account as authorised in the Direct Debit Request.
- 13 If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

2. Amendments by us, Amendments by you

- 21 We may vary any details of this agreement or to a Direct Debit Request at any time by giving you at least fourteen (14) days' written notice.
- 22 You may change, stop or defer a debit payment, or terminate this agreement by providing us with at least seven (7) days' notification in writing to: West Australian Newspapers Limited, Subscriber Services, PO Box 1743, Osborne Park DC, WA 6916; or by phoning us on 1800 811 855 during business hours; or arranging it through your own financial institution.

3. Your obligations

- 31 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the Direct Debit Request.
- 32 If there are insufficient clear funds in your account to meet a debit payment:

- (a) you may be charged a fee and/or interest by your financial institution;
 - (b) you may also incur fees or charges imposed or incurred by us; and
 - (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.
- 33 You should check your account statement to verify that the amounts debited from your account are correct.
- 34 If WAN is liable to pay goods and services tax ("GST") on a supply made in connection with this agreement, then you agree to pay WAN on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.

4. Dispute

- 41 If you believe that there has been an error in debiting your account, you should notify us directly on 1800 811 855 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively you can take it up with your financial institution directly.
- 42 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.
- 43 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.

5. Accounts

You should check:

- (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.
- (b) your account details which you have provided to us are correct by checking them against a recent account statement; and
- (c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.

6. Confidentiality

- 61 We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
- 62 We will only disclose information that we have about you:
 - (a) to the extent specifically required by law; or
 - (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

7. Notice

- 71 If you wish to notify us in writing about anything relating to this agreement, you should write to
West Australian Newspapers Ltd, Subscriber Services
PO Box 1743,
Osborne Park DC, WA 6916
- 72 We will notify you by sending a notice in the ordinary post to the address you have given us in the Direct Debit Request.